

## RETURN LABEL

MASTERFOREST, SARL IDPROD, 2 Rue de l'Olive, 37500 CHINON



### CAUTION

Goods returned without this document will be kept for 1 month while we wait for the required information.

After this period, the goods will be destroyed and the file will be definitively closed.

All returned goods must be accompanied by this returns label.

Full name :

Address :

Email :

Phone number :

### RETURN

- 1- All parts in their original packaging and not installed may be eligible for a credit note or refund within 30 days of invoicing.
- 2- Return costs are at the customer's charge. If it turns out that SARL IDPROD is at fault during the shipment, a return label will be sent to the customer and the return costs will be paid by us (see General Sales Conditions).
- 3- **Whatever the case may be, no credit note or refund will be made for parts showing traces of assembly or dirt.**

### WARRANTY

- 1- MASTERFOREST's liability under the legal warranty for hidden defects and defects in conformity is limited to the original value of the parts. MASTERFOREST assumes no direct liability for damage caused by the use of the products. MASTERFOREST also assumes no liability for work such as: disassembly and/or installation, diagnostics and expertise, loss of use of the vehicle, loss of time, disturbances or any other consequential expenses. There is no guarantee for special competition parts.
- 2- If the item proves defective, the replacement part or the new item will be sent carriage paid.
- 3- In the event of a credit note, a voucher will be generated for use on the site. Refunds will be made using the same method of payment used for the order.

### ITEMS RETURNED

Item reference	Description	Quantity	Commentary

### CHOICE OF REPAYMENT

- A voucher for use in the MASTERFOREST boutique (valid for 1 year)
- Refund on the payment method used when ordering